

Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

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SECY/CHN 015/08NKS

C A No. Applied for
Complaint No. 61/2019

In the matter of:

Ashwani SharmaComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. Arun P Singh (Chairman)
2. Mrs. Vinay Singh, Member (Legal)
3. Dr. Harshali Kaur, Member (CRM)

Appearance:

1. None on the behalf of the complainant
2. Mr. Imran Siddiqi & Mr. Achal Rathi, On behalf of BYPL

ORDER

Date of Hearing: 06th November, 2019

Date of Order: 08th November, 2019

Order Pronounced by:- Dr. Harshali Kaur, Member (CRM)

Briefly stated facts of this complaint are that the complainant sought disconnection of his earlier installed connection's and grant of new connection by filing the present complaint before this Forum on 18.09.2019.

It is his submission that he wrote to the respondent on 30.11.10, informing them about 'supply not in use', but the respondent did not take any action on his request. He wrote another letter on 08.09.11 for removal of installed meters as they were not in use and also visited the office of the respondent several times,

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but all went in vain. He requested the forum to direct the respondent for revision of his electricity bills and installation of a new meter.

Notice was issued to both the parties to appear before the Forum on 23.10.19. The complainant failed to appear before the Forum on 23.10.19. He was given another opportunity on 06.11.19 to appear before the forum via notice issued by the Forum. The respondent sought time to file their reply. The Forum also suggested to the respondent to resolve the matter amicably with the complainant.

On the next date of hearing the complainant was again not present. However, the respondent company submitted a satisfaction letter duly signed by the complainant, which is reproduced as under:-

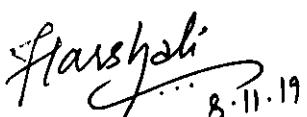
"I received my bill of CA No. 100044351 and CA No. 101261420 of full settlement of both the bills. I am very thankful and want to withdraw my case from CGRF."

Since the grievance of the complainant is redressed and he wishes to withdraw his case, the Forum disposed of the above case as withdrawn.

Case is disposed off as above.

No order as to the cost. A copy of this order be sent to both the parties and file be consigned to record room thereafter.

The order is issued under the seal of CGRF.


8.11.19
(HARSHALI KAUR)
MEMBER (CRM)


(ARUN P SINGH)
CHAIRMAN


(VINAY SINGH)
MEMBER (LEGAL)